



EGPRN is a network organization within WONCA region Europe - ESGP/FM



# Understanding Family Medicine model (approach) into the Spanish Health Care System'

Domingo Orozco-Beltran Vicepresident semFyC

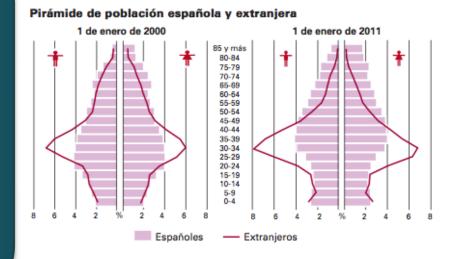


Barcelona, May, 10th, 2014

# National Spanish Health System

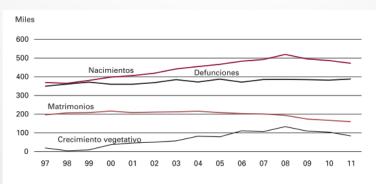
Sistema Nacional de Salud, SNS, was established through and structured by the Ley General de Sanidad (the General Health Law") of 1986

- 47.2 mill inhabit.
- 50,7% women, (12.1 % foreigners)
- EU member
- Kingdom of Spain. A democracy. Parliamentary government under a constitutional monarchy.
- Capital: MADRID
- Extensión: 505.991 km<sup>2</sup> Second largest country in Western Europe
- Density: 91,2 H/km<sup>2</sup>
- 17 Regions (autonomous communities)



Principado Cantabria Galicia Castilla y León Cataluñ Aragón Comunidad e Madric Comunidad Castilla - La Mancha Extremadura Valenciana Islas Baleares Región de Murcia Anda lucía Cudad Auto las Canarias Melilla 🛛

16% of population is under de 16 years of age 17% of population is over 65 years of age



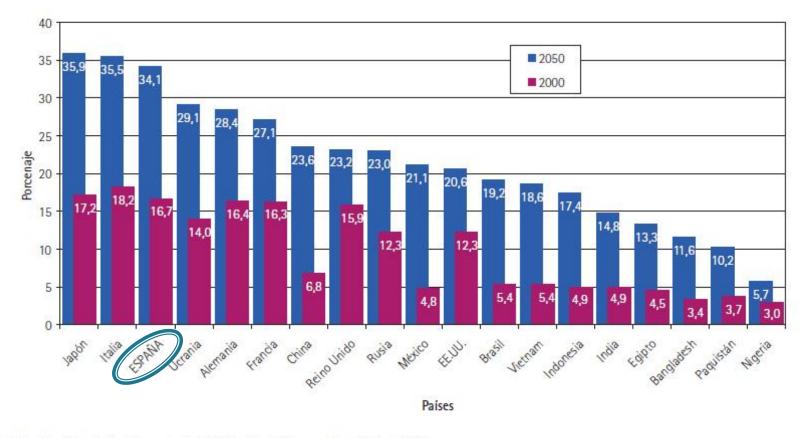
Fuente: Movimiento Natural de la Población Española. INE

# **Constitution of regional health services**

Autonomous community	Royal Decree constitutir	Identification of the Autonomic Health Service	Population served <sup>[15]</sup>
Catalonia	1517/1981, 8 July	Servei Català de Salut (CatSalut)	7,467,423
Andalusia	400/1984, 22 February	Servicio Andaluz de Salud (SAS)	8,285,692
Basque Country	1536/1987, 6 November	Osakidetza	2,155,546
Valencian Community	1612/1987, 27 November	Agència Valenciana de Salut	5,094,675
📉 Galicia	1679/1990, 28 December	Servizo Galego de Saúde (SERGAS)	2,794,796
Navarre	1680/1990, 28 December	Servicio Navarro de Salud-Osasunbidea	629,569
Canary Islands	446/1994, 11 March	Servicio Canario de la Salud (SCS)	2,075,968
+ Asturias	1471/2001, 27 December	Servicio de Salud del Principado de Asturias (SESPA)	1,085,289
💼 Cantabria	1471/2001, 27 December	Servicio Cántabro de Salud (SCS)	582,138
🏊 La Rioja	1473/2001, 27 December	Servicio Riojano de Salud	321,702
Region of Murcia	1474/2001, 27 December	Servicio Murciano de Salud (SMS)	436,870
📻 Aragon	1475/2001, 27 December	Servicio Aragonés de Salud (SALUD)	1,326,918
Castile-La Mancha	1476/2001, 27 December	Servicio de Salud de Castilla-La Mancha (SESCAM)	2,081,313
Extremadura	1477/2001, 27 December	Servicio Extremeño de Salud (SES)	1,102,410
🗮 Balearic Islands	1478/2001, 27 December	Servei de Salut de les Illes Balears (IB-SALUT)	1,071,221ae
Community of Madrid	1479/2001, 27 December	Servicio Madrileño de Salud (SERMAS)	6,271,638
Reference and León	1480/2001, 27 December	Sanidad Castilla y León (SACYL)	2,553,301

# Aged people in Spain

Países con mayor envejecimiento. Población de 65 y más años, 2000 y 2050

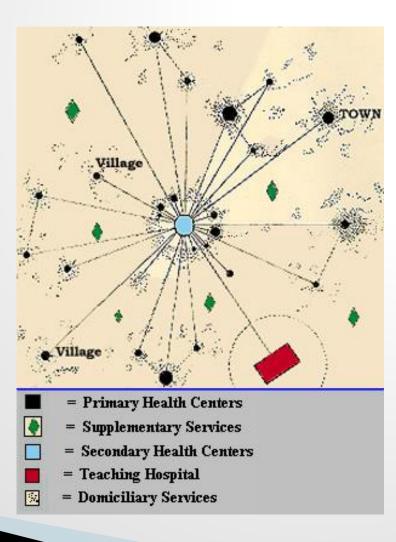


Fuente: N.U.: World Population Prospects: The 2004 Revision. N.U., consulta en julio de 2006.

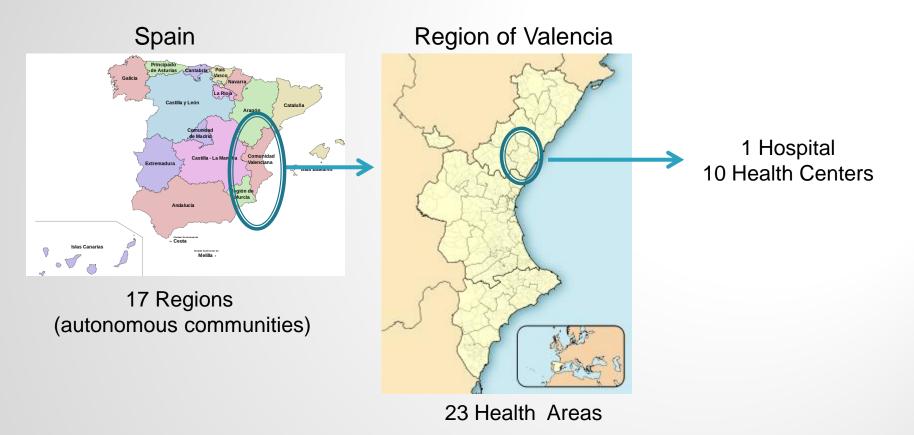
# Characteristics

- Extension of services to the entire population.
- Adequate organization to provide comprehensive health care, including promotion of health, prevention of disease, treatment and rehabilitation.
- Coordination and, as needed, integration of all public health resources into a single system.
- Financing of the obligations will be met by resources of public administration, (taxes)
- The provision of a comprehensive health care, seeking high standards, properly evaluated and controlled

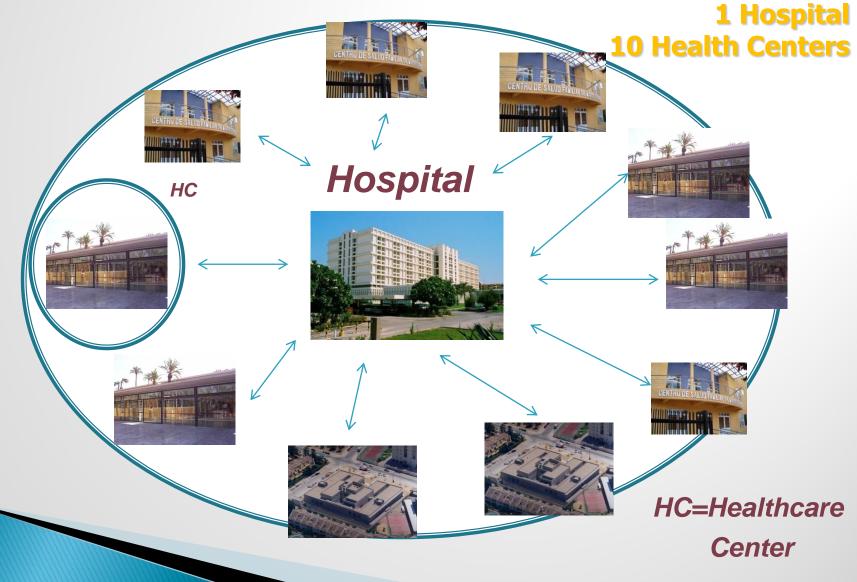
# Map of Health Structures Dawson Report. WHO. 1920



### **Health Structures**



# Health Area (Área de Salud) 250000 inhab.



### Health Zone (Zona de Salud) 5000- 25000 inhab.



Large Centers

12 Family Physicians 6 Pediatrician 20 Nurses Mental Health Unit Rehabilitation Obstetrics Unit SociaLworker



### **Typical Healthcare Center**

Patient List Average: 1426 over 14 years old







Trainer and Trainee

30-40 patients /day

Services Diagnosis and treatment, Preventive care, Health promotion, Minor surgery **INR Control Obstetrics**, Mental Health Rehabilitation Patient's home VISITS



84.47% of people are satisfied with primary health care (their family doctor)

# People Satisfaction

81.61% of people are satisfied with secondary care

83.34 % of people are satisfied with inhospital care

00

76.97% of people are satisfied with emergency care



# 158 health care areas 2679 basic zones 2914 health care centers (846) 10202 Consultories 315 Public Hospitals (212)

### Activity

418 millions FM pointments
279 mill no FM apointments
8,9 AP atendimento / MF 5,6

- 5.2 mill Discharges (80.7% SNS)
- 82,6 milhões ambulatorial 26.2 mill Emergency
  - apointments

272.000 physicians and nurses in Spanish NHS.

Centro de Salud

- 18.000 residents (6800 Family Medicine)
- 29.000 Family Physicians (50% women) out of 114.000 Physicians (25.4%)
- 6.000 pediatricians in PHC
- 34.126 nurses
- 1426 Patients / Fam Physician
- 79.000 Physicinas at Hospitals

### **CHARACTERISTICS**

### **MULTIDISCIPLINARITY**

- Family Physicians
- Pediatrician
- Nurses
- Matrons
- Health workers
- Administratives
- Other

Other Units

≻Mental Health

Fisiotherapy

Dentistry

# **Training in Family Medicine**

MIR SYSTEM

### **MIR System**

Ministery of Health and Autonomus Communities CCAA (Not University) Payed by Health Services

> Teaching Units and Teaching Commissions

UNIQUE ACCESS For all specialities and for the whole country . (questionnaire with 225 test)

Trainer: Individualized teaching plan

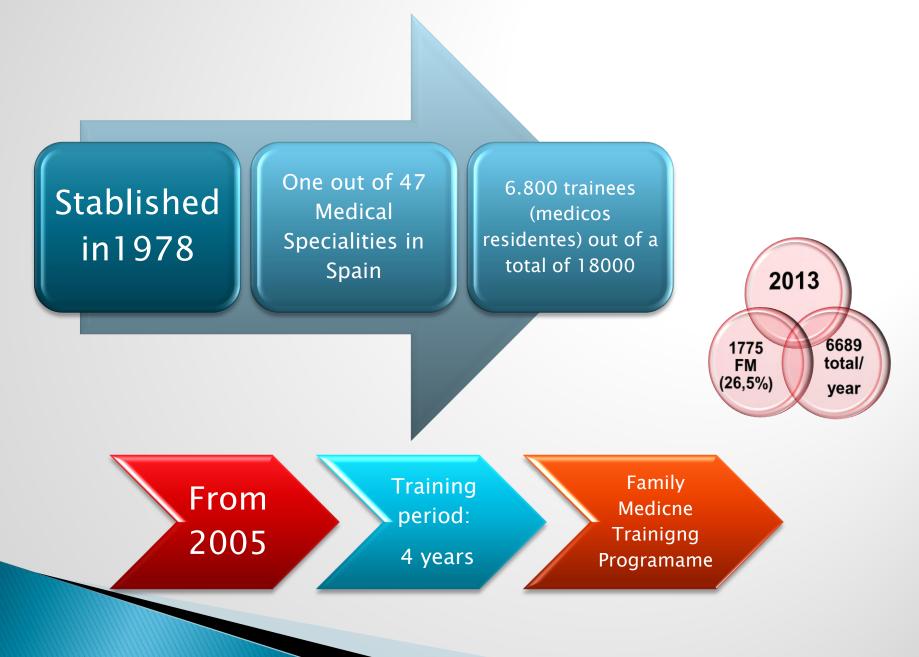
National Board on

**Family Medicine** 

Training

**Programme** 

### **GENERAL CHARACTERÍSTICS OF THE SPECIALITY:**



✓ Better clinical care
✓ Preventive activities
✓ Information Systems
✓ Teaching Included in PHC
✓ Research
✓ Team work
✓ Family Level
✓ Community Level
✓ Benchmarking

Advantages from PHC as a gate keeper Impact on efectivity, efficiency, equity and people satisfaction

# STRENGHTS: Impact

Consolidated Structures (for Clinical Care and for Training)

# FAMILY MEDICINE AND UNIVERSITY

*"Nihil volitum, nisi praecognitum" (no se ama lo que no se conoce). Adagio escolástico* 

"To teach Medicine only at Hospitals would be as to teach Veterinary only at the Zoo". Anonimous

### RECOMENDATIONS FROM SCIENTIFIC SOCIETIES and NATIONAL BOARD on FM

- To stablish Fam Medicine as an Official Area of Knowledge at Spanish University
   To create Family Medicice Departments
- <u>To consolidate teachers in family</u> <u>medicine in all Faculties</u>.
- To create a University Health Centers <u>Network</u>
- Family Medicine as a mandatory subject (6 ECTS)
- Practicum in PHC (60 ECTS).

### PhD programmes in Family Medicine: A new university service for primary care doctors

#### Aten Primaria. 2009;41(3):163-167



Atención Primaria



www.elsevier.es/ap

#### ARTÍCULO ESPECIAL

Programas de doctorado en Medicina de Familia: un nuevo servicio de la universidad para los médicos de atencion primaria

PhD programmes in Family Medicine: A new university service for primary care doctors

Vicente Gil-Guillén<sup>a,\*</sup>, M. Concepción Carratalá Munuera<sup>a</sup>, Domingo Orozco-Beltrán<sup>a</sup>, Fernando Quirce Andrés<sup>a</sup>, M. Luz Rentero Caño<sup>b</sup> y Jaime Merino Sánchez<sup>a</sup>





ACCESO A

Curso de

Diabetes



ACCESO A

Master



#### Lines of Research

Validity of Diagnosis Tests

Health Outcomes

**Therapeutic Adherence** 

Share Decision Making

Preventive activities

**Clinical Management** 

Bibliometry

Patient - Doctor relationship



Since 1995, a total of 420 pupils have finished the PhD Programme.

# **Chronic conditions**

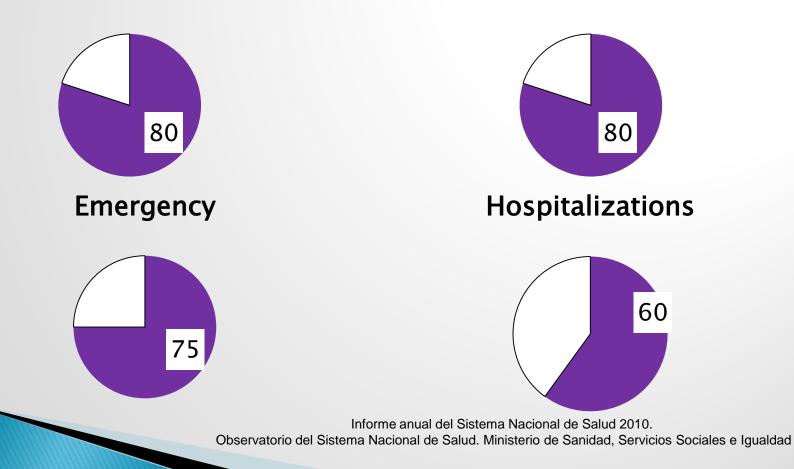
### **Chronic conditions in Primary Health Care**

	n		n	
Diabetes, type 2	126	Thyroid disease	73	
COPD	64	Ulcus	44	
Hypertensión	416	Colon Cáncer	13	
Asthma	39			
Dyslipidemia	420	Depression	133	
Isch Heart Disease.	95	Anxiety	118	
Heart Failure	68	Eschizophrenia	23	
Arrythmia	48	Alzheimer	34	
Stroke	18	AIDS	3	
Smoking	410	Chron	10	

1500 patients. Diez J, Orozco D. Unpublished data

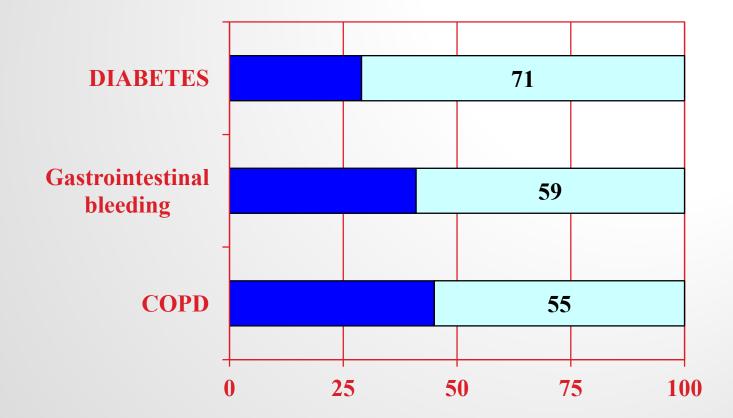
# **Chronic Conditions**

### **Health Expenditure**



**PHC Consultation** 

# Avoidable Hospitalizations with a high quality **Primary Health Care**



•J. Caminal, B. Starfield, E. Sánchez, C. Casanova, M. Morales. •EUROPEAN JOURNAL OF PUBLIC HEALTH 2004; 14: 246–251

# NATIONAL SPANISH ESTRATEGY FOR CHRONIC DISEASES

### Madrid, October 16<sup>th</sup>, 2012

Estrategia para el Abordaje de la Cronicidad en el Sistema Nacional de Salud

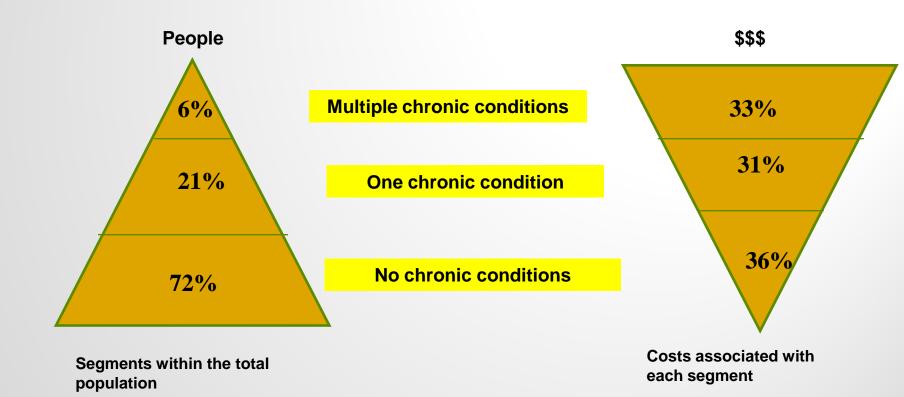
SANIDAD 2012 MINISTERIO DE SANIDAD, SERVICIOS SOCIALES E IGUALDAE

# IMPROVING CARE FOR CHRONIC DISEASES

**IDENTIFICATION OF PATIENTS AT RISK** 

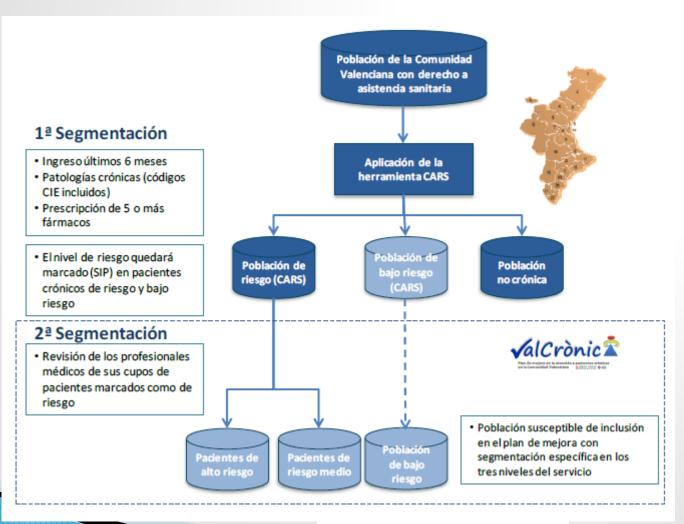
COMMUNICATION BETWEEN PRIMARY AND SECONDARY CARE WITH PATIENTS

# IDENTIFICATION OF PATIENTS AT RISK



Source: Kaiser Permanente Northern California commercial membership, DxCG methodology, 2001.

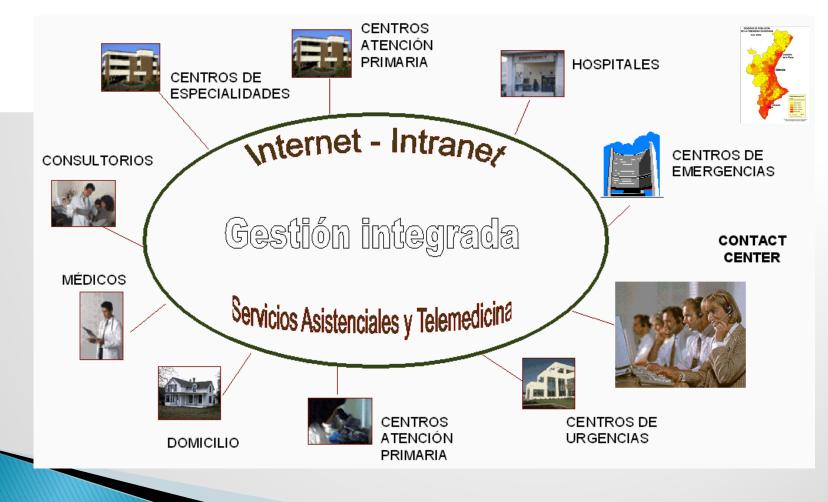
# IDENTIFICATION OF PATIENTS AT RISK in Valencian Comunity



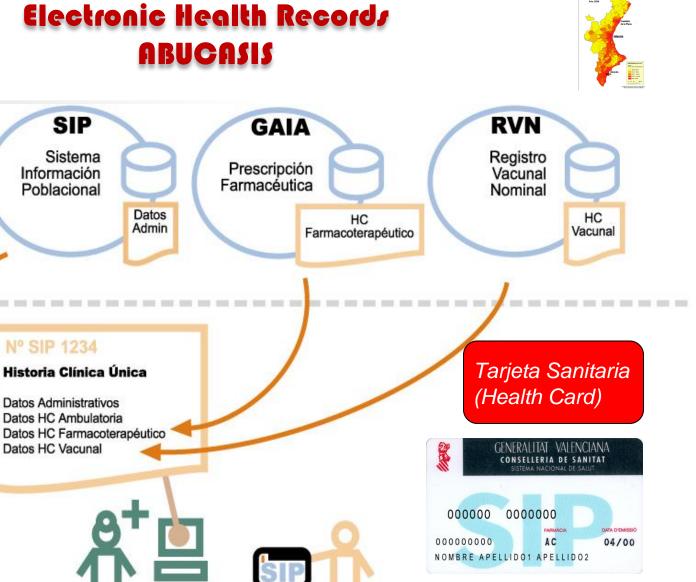


### **COMMUNICATION BETWEEN PROFFESIONALS**

### **INTEGRATION : A UNIQUE HEALTH RECORD PER PATIENT**



### Electronic Health Records ABUCASIS



Nº1234

Paciente

Personal

Sanitario

Integrated **Systems** 

SIS

Sistema

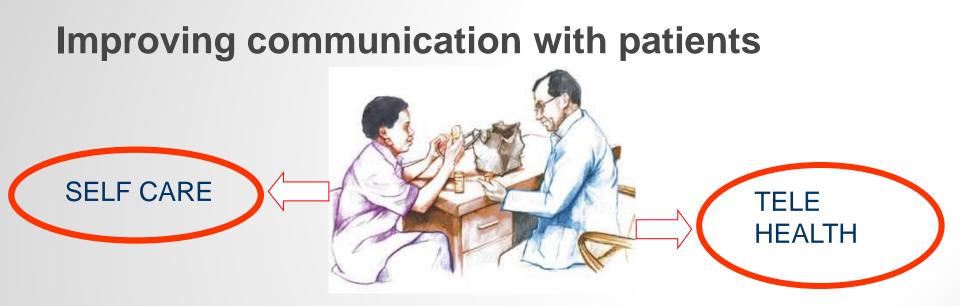
Sanitaria

HC

Ambulatoria

Información





- Empowerment. Share decisions making.
- Primary Health Care Team. Proactive. Preventive Activities.

TELE HEALTH



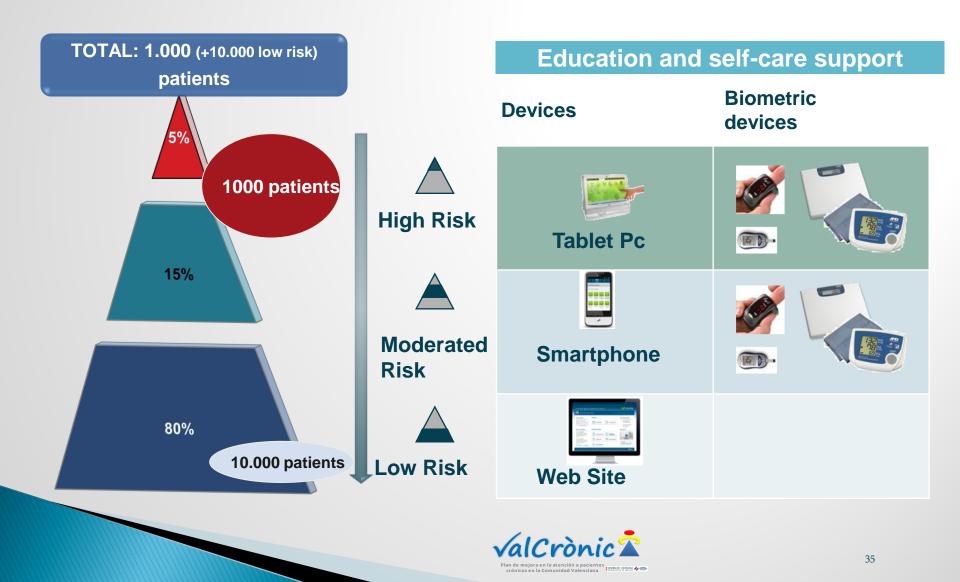
Plan de mejora en la atención a pacientes crónicos en la Comunidad Valenciana

# Valcronic focuses on the 4 most prevalent and costly pathologies, and the combination between them

	Combination of	Risk Level		
	conditions	High	Moderated	Low
1 TYPE 2 DIABETES	ISOLATED HF (except HT)		•	
MELLITUS	ISOLATED COPD		•	
	ISOLATED DIABETES		•	•
2 CHRONIC OBSTRUCTIVE	ISOLATED HYPERTENSION			•
PULMONARY DISEASE (COPD)	FH+ COPD			
3	HF+ DIABETES	•		
HEART FAILURE (HF)	DIABETES + COPD		•	
4	COPD+ AHT		•	
HYPERTENSION (HT)	HF+ COPD + DIABETES			
	DIABETES + HT		•	

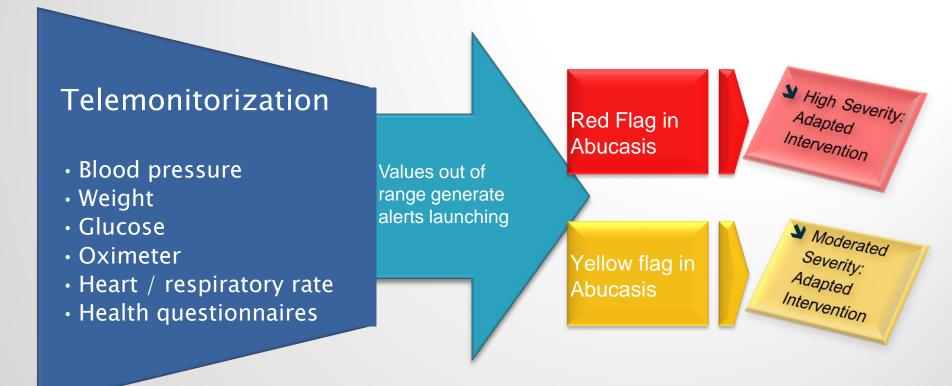


# Patients are segmented by three risk levels, applying the most adjusted plans to each segment



### There is a full Integration with client's

Patient's home-generated data is sent to professionals at health centers through the corporate official Electronic Health Record (Abucasis)



# Results



- **545** patients enrolled
- 456 Patients receiving the service
  - o 388 High risk programme.
  - o 68 Moderate risk programme
- Dropout rates 15%
- High level of patient's satisfaction and their families .
- More than 150 primary care profesionals (nurses, doctors).

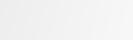


# WHOLE POPULATION STUDIES



Estudio Cardiometabolico Valenciano

# WHOLE POPULATION STUDIES ESCARV



Estudio Cardiometabolico Valenciano









• A Cohort Study based on Electronic Health Records in Real Clincal Practice

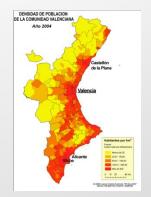
**Escarval** 

- Aiming to stablish a new Cardiovascular Risk Scale from Primary Care real Practice
- More than 50000 people from Primary Care Settings in Valencian Community (5 mill people).



• In Collaboration with Loyola University of Chicago (Prof Richard Cooper)







# Conclusions

- 1. It is neccesary to increase1% of GDP for Primary Care in our Health System.
- 2. To prestige the Primary Care Level. This is a specific aim from Health and Educationa Ministries. Internal and external Marketing.
- 3. To increase the proportion of PHC doctors Strafield recomends 50% and WHO 60%.
- 4. To Avoid burocratic activities in PHC settings. To increment resolutivity in PHC (acces to all diagnostic tests).
- 5. To improve the relationship and communication with secondary care.
- 6. To improve family medicine teaching at the University (pregraduate)
- 7. To improve the kwoledge about PHC for other specialists.
- 8. Enpowement research in PHC.



De nada sirve al hombre lamentarse de los tiempos en que vive. Lo único bueno que puede hacer es intentar mejorarlos. Thomas Carlyle

> Useless man lament the times in which he lives. The only good thing you can do is try to improve. Thomas Carlyle

